

media release

June 20, 2023

Banyan Community Services Achieves CCA Accreditation Renewal Status

Banyan Community Services is pleased to announce the successful renewal of its accreditation by the <u>Canadian Centre for Accreditation</u> (CCA). The rigorous renewal process requires a comprehensive internal and external review of our practices measured against sector and industry standards for the following standards:

- Organizational
- Child and Youth Mental Health
- Community-Based Support and Social Services
- Youth Justice

Reaffirming Banyan's original CCA accreditation standing in 2019 carries our commitment forward into July 2027.

Glenn Cooke, Board Chair, said: "This announcement of accreditation renewal is further validation of the significant role Banyan plays in fulfilling its commitment to provide a client-focused and quality improvement culture as well as a solid infrastructure to continually learn and develop. The hard work, professionalism, and dedication of our staff and Board of Directors are clearly reflected in this significant achievement."

The CCA review team, said about Banyan: "The team found care, commitment and professionalism apparent throughout the review and that the Board of Directors has a deep appreciation for the work that is accomplished by all staff and leadership at the organization."

"Participation in CCA's accreditation program embeds Banyan's commitment to provide a comprehensive innovative service approach through a culture of continuous learning and improvement. While promoting this culture throughout the organization, the CCA renewal and maintenance process also provides a means for the Board of Directors to externally monitor our organization," says Banyan's CEO Kim Ciavarella. "We are proud to continue our accreditation standings with CCA, and in achieving 74 out of 74 Mandatory Standards and 34 out of 34 Leading Practice Standards in all the standard modules."

For More Information Contact

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